

## National Grid Prepared for Heavy Rains ; Monitoring Hurricane Joaquin

Customers encouraged to plan ahead, gear up and stay safe

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**CONTACT: Media Relations– 929-324-5050  
516-545-5052**

BROOKLYN N.Y. – In response to the current weather forecast calling for up to four inches of rain on Long Island and New York City, National Grid is closely monitoring our natural gas system. We are patrolling low lying areas and have posted employees at our natural gas delivery stations. Looking ahead, we are closely monitoring the path of Hurricane Joaquin and making storm preparations.

“We are actively preparing for the potential impact of these two storms and also urge customers to take precautions and prepare for the challenges the storms could present,” said Mike Ruiz, Director, National Grid New York. “If there is flooding along the coastal areas of Long Island and NYC, there also could be natural gas service interruptions.”

In anticipation of the impact of heavy rains and coastal flooding, National Grid has activated its storm emergency plan, which includes identifying low-lying, flood-prone areas and natural gas facilities for monitoring and potential isolation; holding multiple planning calls; and ensuring that key areas such as operations and customer call centers are appropriately staffed. National Grid has been, and will continue to stay in contact with local and state emergency and public safety officials.

### **Gas Emergency**

National Grid asks that you be on high alert for gas service interruptions caused by severe flooding.

- If you smell natural gas, contact us as soon as possible:
  - Brooklyn, Queens and Staten Island: 911 or National Grid at 718-643-4050
  - On Long Island and the Rockaways – 911 or 1-800-490-0045
- If you do not smell natural gas but have no gas service:
  - Brooklyn, Queens and Staten Island: 718-643-4050
  - On Long Island and the Rockaways – 1-800-930-5003



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### Gas Safety Tips

- Do not turn off the gas meter even in the event of an evacuation. The gas meter should be left on to maintain proper pressure in the gas piping within the house and to prevent water from entering the lines should flooding occur. Most gas appliances have safety valves that shut off the flow of gas automatically if the pilot light goes out.
- If your appliances have been in contact with water, please contact a licensed plumbing or heating contractor to make sure the appliances are safe to operate.
- If we have shut your gas service off for safety reasons, please contact a licensed plumbing or heating contractor before contacting National Grid. The licensed plumbing or heating contractor will make sure that your service is safe to restore.
- Don't forget to check outdoor appliances, such as pool heaters and gas grills.
- Listen for important announcements on television and radio from emergency officials about possible evacuations or other emergency procedures.
- Customers also can stay in touch with National Grid by following the company on Facebook, Twitter and on our website [www.nationalgridus.com](http://www.nationalgridus.com)
- Check on elderly family members, neighbors and others who may need assistance during an outage period.

### Build an emergency supply kit.

- Water, nonperishable food, first aid materials, prescriptions, flashlight and a battery-powered radio are a few of the items that are critical to include in an emergency supply toolkit.
- A fully stocked toolkit and well-thought-out emergency plan could mean the difference between life and death. Emergency supply kits should include basic tools and survival items. For a complete list of recommended Emergency Supply Toolkit items, visit [www.ready.gov](http://www.ready.gov).

### About National Grid

National Grid (LSE: NG; NYSE: NNG) is an electricity and natural gas delivery company that connects nearly 7 million customers to vital energy sources through its networks in New York, Massachusetts and Rhode Island. It is the largest distributor of natural gas in the Northeast. National Grid also operates the systems that deliver gas and electricity across Great Britain.



Through its U.S. Connect21 strategy, National Grid is transforming its electricity and natural gas networks to support the 21<sup>st</sup> century digital economy with smarter, cleaner, and more resilient energy solutions. Connect21 is vital to our communities' long-term economic and environmental health and aligns with regulatory initiatives in New York (REV: Reforming the Energy Vision) and Massachusetts (Grid Modernization.)

For more information please visit our website: [www.nationalgridus.com](http://www.nationalgridus.com), or our [Connecting](#) website. You can also follow us on [Twitter](#), watch us on [You Tube](#), Friend us on [Facebook](#) and find our photos on [Instagram](#).

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